

ISCO – WG Monitoring

03 March 2026, 11:30 – 13:30

Virtual session – Microsoft Teams

	Participants	Organisation
1	Angillis, Nathalie	Delhaize
2	Bahn, Evelyn	INKOTA
3	Bauer, Fabienne	SWISSCO
4	Besteman, Mirjam	Cargill
5	Binot, Ann-Kathrin	GIZ
6	Bresson, Marine	Carrefour
7	Brooks, Andrew	OFI
8	Carter, Ariana	ECOM Trading
9	Colley, Johanna	GISCO
10	Dhande, Tanvi	Cargill
11	Eagle, Robin	DISCO
12	Fene, Thomas	Ferrero
13	Foubert, Laurent	ICI
14	Gaebler, Martina	GISCO
15	Garbani, Seneit	Baronie
16	Geens, Hilde	C-lever.org
17	Glaab, Elisa	Ferrero
18	Kakambi, Fabrice	Groupement Mousquetaires
19	Laaguir Aghraira, Safia	Casino
20	Lanience, Marine	FRISCO
21	Laroche, Laure	L'Alliance 7
22	Lefebvre, Judith	Max Havelaar France
23	Moeyersoons, Siegried	Barry Callebaut
24	Münster, Katharina	GISCO
25	Pottier, Albéric	CSOs of ISCO
26	Richards, Beatrix	DISCO
27	Sinatora, Alfredo	SUCDEN
28	Snoeck, Charles	Beyond Chocolate
29	Stricher, Thuy-Anne	CARE France
30	Touchais, Thierry	Rainforest Alliance
	Moderator: Dr. Ulrike Joras	GISCO

The recording of this meeting can be found [here](#).

Agenda

- 1: Introduction & Welcome
 - 2: Updates from the ISCOs
 - 3: Monitoring Timeline & Adjustments for Monitoring Round 2026
 - 4: Monitoring Mastery: Key areas of the monitoring explained
 - 5: Conclusions, Next Steps & Wrap-Up
-

The objective of the meeting was to discuss adjustments for the monitoring round 2026.

2: Updates from the ISCOs

The update focused on the current state of the ISCO 2.0 process. The MoU between the ISCOs was signed in February 2026. A board chair meeting has been scheduled for June. Next steps in the accountability pillar include the integration of indicators on sustainable procurement practices into this year's monitoring round, the assessment of a pilot on individual reporting back (GISCO), and a workshop on aligning the roadmaps and action plans among the different ISCOs.

3: Monitoring Timeline & Adjustments for Monitoring Round 2026

Reporting will start on 13 April. This delay is only for 2026. The usual web-based tool will be used. Members are invited to join the launch event on 13 April (14:00 – 15:00; [Dial In Link](#)).

The ISCOs presented four adjustments to the joint monitoring questions:

Procurement Practices

Draft KPIs and monitoring questions to capture progress on sustainable procurement practices were presented. The participants highlighted among others the following points during the discussion:

- The number of people with access to **grievance mechanisms** is difficult to measure for companies with website-based mechanisms. Also, a question on remediation could be added.
- Questions should be **targeted** at actor groups according to their position in the supply chain.
- KPI 1.2 on “structured living income programs” needs to be defined more clearly.
- While long-term relationships are widely seen as best practice, suppliers should not be locked in. Also, the three-year threshold can be questioned.
- For KPI 1.1, measuring the number of affected households may be more important than counting cocoa volumes.
- A differentiation by origin would be desirable.

- The questionnaire should also track whether contracts exist and are being respected.
- An indicator on payment terms / timely payment could be included.
- Participants discuss whether premiums paid to cooperatives (and not to farmers directly) should be included. Some members express a preference for focusing on direct payments to farmers, while others point out that the information is often not available.

Living Income Strategy

A draft updated version of the definition of a living income strategy was presented. The participants highlighted the following points during the discussion:

- The definition should not contain a quantitative requirement on the number of activities implemented in a “smart mix” strategy. Instead, the inclusion of sustainable procurement practices should be mandatory.
- The efficiency of the strategy should be measured.

Guidance on “Living Income Measurement”

A draft guidance document was presented. There were no comments.

2027: ICI aligned Child Labour questions

ICI presented an overview on the new CLMRS Core Criteria. As the ISCO and ICI have a data sharing agreement and follow the same questions, the ISCOs will adapt the adjusted ICI core criteria. The changes will only be relevant for the 2027 monitoring round. Further information will be shared in the next working group meeting and training sessions on the new criteria will be offered.